# EMPLOYEE NAVIGATOR SETUP REQUEST FORM INSTRUCTIONS

## **Intake Form**

Marked fields are required and must be completed for Employee Navigator (EN) setup to begin. Please complete all applicable fields. Use the "Medical Plan Notes" section to provide information such as different contribution classes or special instructions.

## Census

Complete separate <u>Employee Navigator census</u>. **Hire Dates and Birth Dates are required. Compensation data is required for Salary-Based Plans.** For renewal groups in EN, please confirm census within EN is accurate.

#### Process

Please send below information to accountmanagement@wordandbrown.com

- Completed Intake Form (Additional intake form is required for previous enrollments)
- □ Company logo in JPG and/or PNG format.
- Medical: Quote/Renewal with Member Level Worksheets, Monthly gross rate tables for all plans offered.
   Include SBC for Large Groups only
- Ancillary: Monthly gross rates and benefit summary. Please include SDBC (Dental Summary of Benefits & Coverage) for all dental plans.
- □ First pay date of the Calendar Year
- Employee Navigator Census
  - Employee Census Tab New groups added to Employee Navigator, with no previous enrollments.
    - Birth dates and Hire Dates are required.
    - Compensation Amounts and Types are required when benefits offered, require this information (i.e. Voluntary life, Long Term Disability, Short Term Disability, etc.).
  - Employee Import Census Existing Clients for new groups added to Employee Navigator, but asking to load previous enrollments.
    - Same information as Employee Census Tab.
    - List each plan name in the plan name column.
    - A separate intake form will be required for previous enrollment set-ups and will require additional time to process these requests.
  - **Renewing groups in Employee Navigator** No Census is needed. Confirm with the group that the census is up to date. Any changes to the census should be updated in Employee Navigator by the Broker and/or Group Admin. If group is moving to a new carrier, please include plan mapping instructions if you would like us to push prior enrollments.

## **Document Library**

We include Enrollment Guide (ENG/SPN), in document library section. You can add additional documents anytime.

\*\*An Account Manager will reach out for any additional information needed. The set up process includes a quality check and test enrollment for the broker. Once approved by the broker, group admin training will be coordinated if requested\*\* For groups renewing as-is, it is the broker's responsibility to review. Word & Brown is not liable for any errors or discrepancies.

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# **Agency Information**

Agency Name:							
Agent Name:	Agency Contact Name/Email:						
Group Information Group Name:			Group Web:	site:			
Word & Brown Quote #:		Case Type:	New to	EN: Existing Business	Renewing on EN		
Market Segment: Small G	oup Large Grou	р	New to	EN: New Business			
Completion Request Date:		Group Address:					
HR User:		HR User I	Email:				
Additional HR Users:							
Login Support contact name a	and phone number: _						
Schedule Group Admin Trainir	ng: Yes No	Who w	ill process	carrier changes?: Broker Office	Group Admin		
SIC Code:							
First Pay Date of the Calendar	Year						
Pay Cycle: Semi-Monthly	Bi-Weekly N	Ionthly Weekly	Other:				
Rating Area:	0	ut of State Employees	s: Yes	No			
Job Classes: Yes No	If Yes:						
Defined Contribution	Include	Job Classification on Cens	US.				
\$ or % of salary	Medical	Dental	Vision	Any Additional Plans:			
Open Enrollment							
	Start Time:	End	I Date:	End Time:			
Time Zone			1	Administration End Date			

## **Medical Plan Info**

Waiting Period: Initial Waiting Period Waived:	Days Montl Yes No	ns Effective 1st	of the r	nonth, if hired first of the month	
<b>Rehire Rule</b> Within: Days Cov	verage Begins:	Days after Rel	hire	Reinstate Coverage Grace Period:	Days
Demographic Change Rule					
Coverage Waiting Period:	Days Cov	erage Begins:	Day	s after waiting period	
Medical Carrier 1:				Effective Date 1:	
Medical Carrier 2 (if applicable): _				Effective Date 2 (if applicable):	
Metal Tier(s)/Plans Offered:					
1		Base Plan	4		
2			5		
3			6		
Employer Contribution for Emp	loyees (\$/%):		Employ	er Contribution for Dependents (\$/%): _	
Medical Plan Notes:					
Dental Plan Info Dental Carrier:		Effective Da	ate:	Ortho Of Waiting Period:	
Rehire Rule					
Within: Days Cov	/erage Begins: _	Days after Rel	hire	Reinstate Coverage Grace Period:	Days
Demographic Change Rule					
Coverage Waiting Period:	Days Cov	erage Begins:	Day	s after waiting period	
Plans Offered:				Renew As-Is (No F	Rate/Benefit Changes
1		Base Plan	3		
2			4		
Employer Contribution for Emp	oloyees (\$/%):		Employ	er Contribution for Dependents (\$/%): _	
Please submit carrier rates, SDBC (D					
					Continued on back

Word & Brown General Agency | Main Office: 800.869.6989



# **EMPLOYEE NAVIGATOR SETUP REQUEST FORM**

## **Vision Plan Info**

Vision Carr	ier:		Effective Date:	Waiting Period:	Days	Months
Rehire Ru	le					
Within:	Days	Coverage Begins:	Days after Rehire	Reinstate Coverage Grace Period:	Days	
Demograp	hic Change	Rule				
Coverage \	Naiting Period	d Days Cover	age Begins: Da	ays after waiting period		
Plans Offer	red:			Renew As-Is (N	lo Rate/Benefit	Changes)
1			Base Plan 3.			
2			4.			
Employer (	Contribution f	or Employees (\$/%):	Emplo	yer Contribution for Dependents (\$/%)	):	
Please subm	it carrier rates a	nd benefit summaries with this	document.			
Chiropra	ctic					
Chiropracti	c Carrier:		Effective Date:	Waiting Period:	Days	Months
Rehire Ru	le					
Within:	Days	Coverage Begins:	Days after Rehire	Reinstate Coverage Grace Period:	Days	
Demograp	hic Change	Rule				
Coverage \	Naiting Period	d: Days Cover	age Begins: Da	ays after waiting period		
Plan Offere	ed:			Renew As-Is (N	lo Rate/Benefit	Changes)
Contingent	on Medical:	Yes No	Available out of st	ate: Yes No		
Employer (	Contribution f	or Employees (\$/%):	Emplo	yer Contribution for Dependents (\$/%)	):	
		nd benefit summaries with this		· · · · · ·		

# **EMPLOYEE NAVIGATOR SETUP REQUEST FORM**

Life Insura	n <mark>ce Plan In</mark>	fo				Required Enr	ollment:	Yes No
Life Insurance Carrier:		Effective	Effective Date:		Naiting Period:	_ Days	Months	
Rehire Rule								
Within:	_Days (	Coverage Begins:	Days after F	Rehire	Reinstate Cov	erage Grace Period: _	Day	S
Demographic	: Change Rul	e						
Coverage Wait	ting Period:	Days Cov	erage Begins:	Day	s after waiting	period		
Benefit Type:	Flat Amou	nt X Earnings	Increments		G	uaranteed Issue:		
Benefit Reduc	tions:	Deper	ndents Eligible:	Spouse	Children	Renew As-Is (No	) Rate/Bene	fit Changes)
Employer Cont	tribution for E	mployees (\$/%):		_ Employe	er Contribution	for Dependents (\$/%):		
Please submit ca	rrier rates and be	enefit summaries with th	nis document.					
VTL Plan In	fo							
VTL Carrier:			Effective	Date:	\	Waiting Period:	_ Days	Months
Rehire Rule								
Within:	_Days (	Coverage Begins:	Days after F	Rehire	Reinstate Cov	erage Grace Period: _	Day	S
Demographic	: Change Rul	e						
Coverage Wait	ting Period:	Days Cov	erage Begins:	Days	s after waiting	period		
Benefit Type:	Increment	s w/ Multiple of Ear	nings Max M	ultiples of	Earnings In	crements Guarantee	d Issue:	
Guaranteed Is	sue (New Elig	ible):						
Guaranteed Is	sue (Existing I	Enrollment):						
Guaranteed Is	sue (Late Entr	ant):						
Benefit Reduc	tions:					Renew As-Is (No	) Rate/Bene	fit Changes)
Please submit ca	rrier rates and be	enefit summaries with th	nis document.					

# **EMPLOYEE NAVIGATOR SETUP REQUEST FORM**

Disability – Short Term	Required Enrollment: Yes No
Rehire Rule         Within: Days       Coverage Begins: Days after Rehire       Reinstate C	overage Grace Period: Days
Demographic Change Rule	
Coverage Waiting Period: Days Coverage Begins: Days after waitin	ng period
STD Carrier: Effective Date:	Waiting Period:
Employer Contribution:	Renew As-Is (No Rate/Benefit Changes)
Please submit carrier rates and benefit summaries with this document.	
Disability – Long Term	Required Enrollment: Yes No
Rehire Rule         Within: Days       Coverage Begins: Days after Rehire       Reinstate C         Demographic Change Rule	
Coverage Waiting Period: Days Coverage Begins: Days after waitin	
LTD Carrier: Effective Date:	Waiting Period:
Employer Contribution:	Renew As-Is (No Rate/Benefit Changes)
Please submit carrier rates and benefit summaries with this document.	
Additional Plans	
(Please add any additional notes in notes section)	
Accident: Critical Illness Hospital Parking/Transit Employer Sponsored Voluntary	Pet Insurance



#### **FSA & HSA Plan Information**

Must include the First Pay Date of the Calendar Year.

Plans offered:	FSA Health Care	FSA Limited Purpose*	FSA Dependent Care	Health Savings Account	
FSA Carrier:			Health Savings Account Carrier:		
FSA Health Care N	Ain EE Contribution:		FSA Health Care Max EE Contribution:		
FSA Dependent Care Min EE Contribution:			FSA Dependent Care Max EE Contribution:		
HSA Employer Co	ntribution:				
HSA Contingent P	lan(s):				

\* Only needed if employees contribute to an HSA Account

Additional Group Notes: