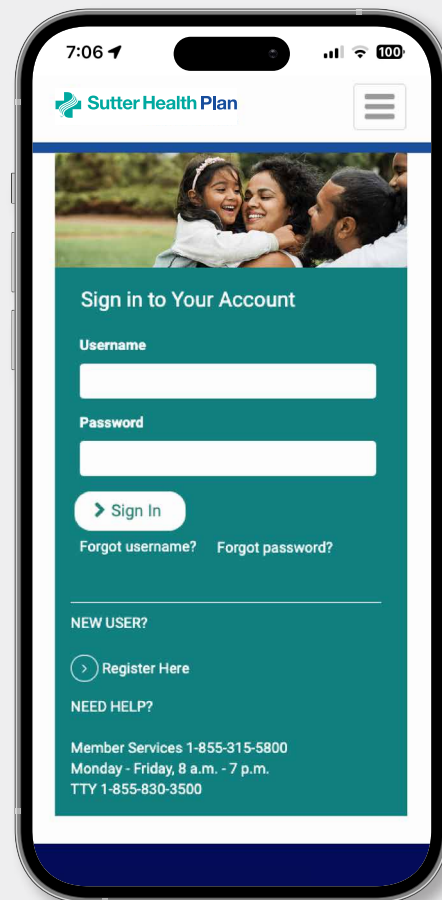


Member Portal

Convenient 24/7 Access

We offer a member portal for your convenience. After you register for the portal, you will have easy access from your smartphone, tablet or computer to:

- ✔ Change your primary care physician
- ✔ Request or print member ID cards
- ✔ Check your eligibility, benefits, copays, and claims information
- ✔ View, save and print a summary of individual and family deductibles and out-of-pocket balances
 - You will receive monthly statements with balance details. Use the member portal to opt out of receiving these statements
- ✔ Pay your individual and family plan premium through the Sutter Health Plan Online Payment Center
- ✔ Review your Benefits and Coverage Matrix (BCM), Evidence of Coverage and Disclosure Form (EOC), and Summary of Benefits and Coverage (SBC) for your medical plan and any of your optional benefits you or your employer elected
- ✔ Navigate to the Health and Wellness site
- ✔ Read and use Sutter Health Plan forms, resources and member newsletter
- ✔ View correspondence



Registration is easy and takes only a few minutes.

1. Go to shplan.org/memberportal.
2. Enter your name, date of birth, member ID (listed on your ID card) and last four digits of the subscriber's SSN.
3. Create a username and password.

If you have questions, please contact Customer Service at **855-315-5800**, Monday through Friday, 8 a.m. to 7 p.m. or visit sutterhealthplan.org/members.



Customer Service **855-315-5800**
Visit sutterhealthplan.org

