

# PROVIDER SEARCH INSTRUCTIONS



<https://www.anthem.com/find-care/>

1. Click on Select a plan for basic search. For members, enter your ID number in the Use Member ID for Basic Search.

The screenshot shows two main options for searching:

- Log in for Personalized Search:** Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [register now](#). A button labeled "Log In to Find Care" is present.
- Use Member ID for Basic Search:** Find doctors, hospitals and more near you. Search your medical plan without logging in. A search box contains "ID number or prefix (first three letters or nu..." and a "Search" button.

At the bottom, there is a link for "Select a plan for basic search" with the text "Find out if a doctor, hospital, or other care provider is in-network for the plan selected."

2. Click the type of Care > State > type of plan (Medical (Employer-sponsored)) > and then choose the plan > Continue. Below is the list of the networks.

*Plan type (all listed under Medical Employer – Sponsored):*

*HMO – Blue Cross HMO (CACare) – Small Group*

*Select HMO – Select HMO*

*Priority Select HMO – Priority Select HMO*

*Vivify HMO - Vivify HMO*

*PPO – Prudent Buyer PPO/EPO*

*Select PPO – Select PPO*

*Out of State - Blue Card Traditional*

The form "Select a plan for basic search" includes the following fields:

- Select the type of plan or network:** Medical Plan or Network (may also include dental, vision, or pharmacy benefits)
- Care Providers for Behavioral Health & Substance Use Disorder Services:** are listed under Medical Plan or Network.
- Select the state where the plan or network is offered:** California
- Select how you get health insurance?:** Medical (Employer-Sponsored)
- Select a Plan or Network:** Blue Cross HMO (CACare) - Small Group

Buttons for "Cancel" and "Continue" are at the bottom right.

3. Enter City, County or Zip code > search by doctor name or specialty

The search bar contains the zip code "92868" and the text "Search by doctor (name or specialty), hospital, procedure, and more". Below the search bar, it displays "Finding care in Blue Cross HMO (CACare) - Small Group" and a "Change Plan" button.

4. You can also search by Care Provider

The "Search by Care Provider" section features five icons representing different care types:

- Primary Care
- Behavioral Health
- Lab (Blood Work)
- Imaging (MRI or X-ray)
- Hospital

5. To print a directory, click on the print icon or to Email click on the email icon.

Buttons for "Print" and "Email" are displayed side-by-side.