

# ExtraCare® Health Card Small Group Aetna Funding Advantage Plan Sponsor Information

#### 1. Effective date

The new digital ExtraCare Health Card is effective February 2020.

### 2. ExtraCare Health Card overview

The ExtraCare Health Card is an exclusive card from Aetna and CVS Pharmacy<sup>®</sup>. The ExtraCare Health Card provides savings of 20 percent on thousands of CVS Health Brand<sup>®</sup> health-related items.

This program is primarily offered to employees (cardholders) through an email outreach once new employees are added to the plan.

Employees can easily activate their benefit through the email they'll receive, or they can use the link: **bit.ly/extracarehealth**.

**Please note:** Employees must wait until they receive the email invite to enroll, and/or at least 60 days after the plan's effective date. If plan members try to activate through the website link too early, the benefit with the added 20 percent discount will likely not be active.

# 3. Plan sponsor supplemental support

The plan sponsor can help support this program by promoting it through enrollment, website posting or other employee benefit announcements.

We encourage the supplemental promotion of the program. Not every employee may have an email address or have granted the required permissions to receive emails (which allows Aetna Pharmacy to offer program enrollment).

Employees must be enrolled and an authenticated member, and the client active for the program before the program is offered through alternate channels.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

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The information below can be used to promote the program on a website or document. Please ensure the disclaimer is used when referencing the program on any materials. **For print materials**, use the following URL: **bit.ly/extracarehealth**.



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# 4. Need help?

Please contact your broker or Aetna representative to learn more about the program.

## **ExtraCare Health Program Registration Process**



SG AFA will offer the ExtraCare Health Card



Aetna sends personalized email to employee.

The employee clicks on link to go to ExtraCare Health website.

Note: email invitations will only be sent to SG AFA employees who have provided their email address and permission to receive mailings on Aetna's member website at www.Aetna.com



Employee enters personal information to validate their eligibility for ExtraCare Health Card

Once validated, they enter their ExtraCare card number\* and attach the 20% discount

Employees will be able to request an ExtraCare Card if they don't have one already.



Benefit is now accessible at any CVS Pharmacy when the employee uses their ExtraCare card or provides their phone number at the register.

The program is offered to employees, but the benefit can be for any dependent, including spouse or children (anybody holding employee's ExtraCare card with the 20% discount.)

\*Members will be able to request an EC card online or at any CVS store if they don't have one already

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