Anthem. BlueCross

Step by Step Instructions:
Go to **https://www.anthem.com/ca/find-doctor/?dplid=sso.dpl.providerdirectory.search-criteria**

1. This will bring up this screen (on right), where you can choose to search as a member or as a guest.

2. For members, enter your username and password or enter your ID number or Alpha Prefix. To search as a guest, look for "Search by Selecting a Plan" and click on "Continue."

> **Search as a Member**
> Log in or use your Member ID card to make sure you find a doctor or hospital in your network, which will help keep your cost down.
>
> Username
> Password
>
> Continue
>
> Search using your ID Number or Alpha Prefix

3. The next screen (on right) will ask what type of care that you are searching for, the state that you want to search in, and the type of plan/network that you want to search with. See plan type names below. (This example uses Blue Cross HMO (CACare) – Small Group)

   Plan Type (all listed under Medical Employer – Sponsored):
   HMO - Blue Cross HMO (CACare) - Small Group
   Select HMO - Select HMO
   HMO - Priority Select HMO
   PPO - Blue Cross PPO (Prudent Buyer) - Small Group
   Select PPO - Select PPO

> ● Search by Plan   ○ Search by Identification Number or Prefix
>
> To search by selecting a plan, first narrow the list of plans and networks by selecting the type of care and state. Then, select a plan or network to search.
>
> What type of care are you searching for?
> Medical
>
> ℹ Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.
>
> What state do you want to search in?
> California
>
> What type of plan do you want to search with?
> Medical (Employer-Sponsored)
>
> Select a plan/network
> blue cross
> Blue Cross HMO (CACare) - Large Group
> Blue Cross HMO (CACare) - Small Group

4. On the next screen, you will be asked to select the type of provider (i.e. Doctor/Medical Professional, Hospital, etc.)

5. Enter the provider's name, zip code of the location you want to search and make sure to indicate "All Specialties" under "Who specializes in" section.

> I want to search this plan/network: **Blue Cross HMO (CACare) - Small Group**
>
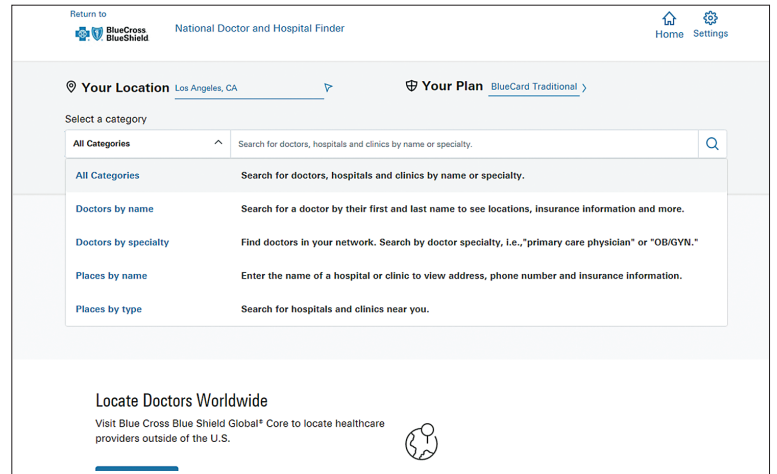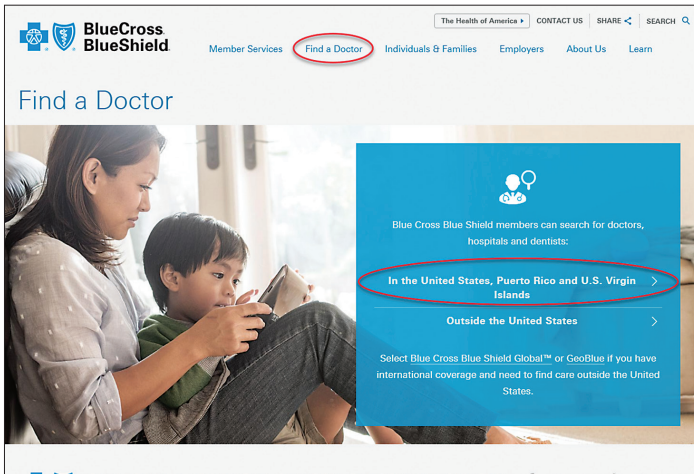> I'm looking for a: Who specializes in:
> Doctor/Medical Professional   All Specialties
>   Show specialty details
>
> Located near: Within a distance of:
> Enter Zip Code   20 Miles

To print a directory, click on the orange "print" icon on the upper right of the results page.

Northern California 800.255.9673 | **Inland Empire** 877.225.0988 | **Los Angeles** 800.560.5614 | **Orange** 800.869.6989 | **San Diego** 800.397.3381   wordandbrown.com

WB7227.SJ.10.19

https://www.bcbs.com/find-a-doctor

Step by Step Instructions

1. At the top of the page, click "Find a Doctor," followed by "In the United States, Puerto Rico and U.S. Virgin Islands."
2. Choose your location using ZIP code or city name and state. Click "Select a Plan," then enter the first three letters or numbers of your member ID (if available). If not, click "Or, select by plan name."
3. Use the search box to find the name of your plan, or browse the list of plans below. If browsing the existing list, select "BlueCard Traditional" and return to the main search page.
4. Select the appropriate category and type in keywords for doctors or facilities, then click the magnifying glass to search. Alternatively, click "Advanced Search" to bring up additional filtering options.

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WB7227.SJ.9.18